

# Health Services at the Yuba County Jail and the Tri-County Juvenile Rehabilitation Facility

## Addendum 3

Issued: 3/27/2017

1. Why is the County going out to bid?

**Response:** We are currently under an MOU with Sutter County to provide mental health services to inmates in our custody. Our neighboring county, Sutter County, has moved towards contracting out their medical and mental health services for the inmate population. Due in part to the steps they are taking in their County towards contracting out services, there has been an indication that they will no longer provide Mental Health services in our jail pursuant to our MOU.

Our current medical staff is employed by Yuba County. Our County has faced retention and recruitment issues over the years and despite our best efforts to work through those issues with the Sheriff's Department, we have been unable to provide 24 hour/7 days per week on site medical coverage, which appears to quickly be becoming industry standard. Several surrounding counties have contracted out their medical and mental health services in order to accomplish providing comprehensive services and care for their inmate and ward population. Considering all of the above, including increased expectations of standard of care, we are seeking to explore contracting out our medical and mental health services as an option for providing those services for the inmates housed in the Yuba County jail and the wards housed in the Juvenile Hall.

2. Since the questions deadline is 3/10 and proposals are due 3/17, will the County consider extending the proposal deadline to allow the industry standard 7 days for proposers to review and incorporate answers to questions prior to submitting their proposals?

**Response:** Bid date was extended

3. Accreditation:

- a. Is the Facility IMQ accredited? When was the last IMQ audit? Were there any deficiencies in the last audit? If so, please provide details. If there were any corrective actions resulting from the audit, please provide details and whether all corrective actions have been completed.

**Response:** No; N/A for other questions

- b. If not currently accredited, does the Facility wish to achieve IMQ, NCCHC, and/or ACA accreditation?

**Response:** Yes. Please see RFP for the details on what the County is seeking.

- c. If seeking accreditation, please provide details.

**Response:** Final accreditation timeframe will be discussed with awarded bidder

4. Is the Facility currently under a consent decree? If so, please provide details.

**Response:** Yes. Included with Addendum 1.

5. Please provide details of any lawsuits against the Facility for medical services for the past five years.

**Response:** The County has done a search and to the best of our knowledge these are the lawsuits that we have been able to locate that have been filed against the Facility for medical services within the past 5 years. This list may not be exhaustive.

The County is currently in Court on the aforementioned consent decree regarding a motion to enforce the consent decree. Case Name: *Hedrick v. Grant*, United States District Court, Eastern District of California, Case Number: 2:76-CV-00162-GEB-EFB. This case partially involves our current medical services. The County has filed its opposition to the motion to enforce.

William Davis Jr. – Yuba County Superior Court Case No.: CVPT16-513 – filed 6/7/2016 – Plaintiff alleges denial of adequate medical care while incarcerated. The lawsuit was filed, but no additional information is available at this time. We do not believe that County was never served with this lawsuit.

Anil Kumar – United State District Court, Eastern District of California, Case No.: 2:16-cv-0768-KJN P. – 7/23/2016 – Plaintiff alleges denial of adequate medical and mental health care while incarcerated. There were additional claims that don't involve medical services. The County denied any and all liability.

Aaron Mounts – United State District Court, Eastern District of California, Case NO: 2:16-CV-01544-JAM-GGH. 7/10/2015 – Plaintiff asserts the County was deliberately indifferent to his medical needs, failed to summon medical care and was medically negligent. The County denies any and all liability.

Samuel Rackley – Yuba County Superior Court Case No.: CVPO14-0000077 – Filed 1/28/2014 - Plaintiff, former Yuba County Jail inmate, alleged negligence by the County in connection with alleged injuries to his right hand sustained during exercise while in custody at the Jail. The County denied any and all liability.

6. Please confirm the ADP to be used for staffing and pricing at the Adult Facility and Juvenile Facilities.

**Response:** Adult Facility: 385

7. What is the breakdown of the population by men and women?

**Response:** Adult Facility: Male=88% ADP and Female=12% ADP

8. Staffing:

- a. Please provide the current staffing plan by position, credential, and shift for the Adult Facility and Juvenile Facilities.

**Response:** Adult/Jail Facility

Medical Director 3 x week for 3 hours and on-call; Nurse practitioner 5 x week ( 8 hours) M-F; 2 LVNs 4 x week (10hours) morning shift; 2 LVNs 4 x week (10hours) evening shift; 1 Medical Assistant (8hours) morning shift; 2 Medical Assistants (8 hours) evening shift; 4 Medical Assistants extra help various shifts; 1 Executive Assistant (8hours) morning shift

See attached Juvenile Organization Chart for information on their staffing

- b. Please provide salaries/pay rates of current staff (RNs, LPNs, mid-level practitioner, etc.), to include shift and weekend differentials. Please provide benefits package of full-time medical and mental health staff.

**Response:** The County is seeking proposals for providers that provide salaries competitive and comparative to the area. Salary and benefit information is publically available online at the County Human Resources webpage

<http://www.co.yuba.ca.us/departments/personnel/default.aspx>

- c. RFP section II: Will the County accept physician and mid-level practitioner (Nurse Practitioner and/or Physician Assistant) hours for physician services? RFP section II: Will the County accept psychiatrist and psychiatric nurse practitioner hours for psychiatrist services?

**Response:** No. Please see the RFP for specific details regarding what the County is seeking.

- d. What is the extent of the orientation and training classes conducted by the County for new employees?

**Response:** Number of hours will be limited. This information will be negotiated with the awarded bidder.

- e. Please identify and provide contact information for the psychiatrist.

**Response:** This information will be discussed with the awarded bidder.

9. Mental Health Services:

- a. Please provide the current mental health staffing by credential and shift. Is the current mental health staffing provided considered adequate? Is on-site mental health staff coverage required for evenings and/or weekends? If so, what hours? Please provide the current pay rates for each member of the mental health staff.

**Response:** The goals of this RFP would provide an outcome that will result in a change to the services that are being provided. Please see the RFP for details as to what the County is seeking.

- b. How many inmates are currently receiving mental health services?

**Response:** Varies based on population

- c. Who is financially responsible for psychiatric emergencies and/or psychiatric hospitalizations—the Contractor or the County?

**Response:** This responsibility will be negotiated with the awarded bidder. Proposals should indicate if this cost is included in their proposal.

- d. Please identify the hospital for mental health inpatient referrals.

**Response:** Rideout Health

- e. How many groups/types of groups per week are currently being provided, if any?

**Response:** If this question is referring to group therapy, these types of services are not currently being provided.

- f. Will the Contractor be responsible for conducting 5150 evaluations and/or completing requests for evaluations, or simply referring patients for evaluations? Will the Contractor be responsible for providing any needed treatment as a result of the 5150 or will the patients be sent out for care?

**Response:** The County's expectation is that the contracted provider (Contractor) will be certified to evaluate but that evaluations will be a partnership between the County and contractor and the actual responsibility for these assessments may be done by County, Medical providers or Contractor.

- g. At the Bidder's Conference tour of the Juvenile Facilities, it was indicated that each facility had a 40 hour/week therapist. Will the County continue to employ those individuals (as it was not required per the RFP staffing)?

**Response:** The County intends for only the substance abuse counselor to continue providing services by the County. All other therapeutic services will be provided by the provider.

- h. RFP p. 6, section II.3.C: Please define "inpatient" and "outpatient" as applied in this setting. Does this mean inpatient psychiatric care (i.e., Restoration to Competency)?

**Response:** Inpatient for this purpose is considered services within the jail. Outpatient for this purpose is considered those transitions to an outpatient program (outside of the jail). It is the County's expectation that the contracted provider will coordinate with local providers, State, Federal and other agencies to ensure the continuity of care and to maintain service level requirements.

10. Mental Health Statistics: Please provide:

- a. Number of inmates on psychotropic medications per month? Number of attempted suicides in the past two (2) years? Number of completed suicides in the past two (2) years? Number of mental health grievances? Number of episodes of seclusions, if any? Number of episodes of restraint per month, if any? Number of episodes of suicide watch per month? Number of psychiatric hospitalizations in the last two years? Number of psychiatric inpatient hospital days in the last two years? Total cost of psychiatric inpatient hospitalizations for each of the last two years? Provide the number of 5150 patients that have received inpatient care for the last two years? Provide the cost for inpatient care for the 5150 patients for the last two years

**Response:** Due to the sensitive nature of this information, the County will discuss this information with the awarded bidder.

- b. Appendix A, page 1 chart: Please clarify what the Mental Health Services and Custody Request numbers represent for the year 2016. Do the mental health services statistics reflect the total number of hours of care for the month, the number of patients who received mental health services, or the mental health contacts each month? Are psychiatric hours/contacts included?

**Response:** Statistics are the actual number of patients each month who received Mental Health services.

- c. How many AEDs are on site? Who is responsible for maintaining the AEDs—the Contractor or the County?

**Response:** Please see the RFP for details on AEDs.

11. Equipment:

- a. Please provide a list of all medical and dental equipment that will be available to the new Contractor.

**Response:** Exam table, dental chair, dental x-ray machine, dental developer, dental instruments, medical instruments, glucometers (2), thermometers (2) and weight scales (2).

- b. Please provide model, age, and condition of medical/dental equipment that will be available to the new Contractor.

**Response:** This information will be provided to the awarded bidder.

- c. Please provide a list of all office/computer equipment that will be available to the new Contractor (e.g., computers, printers, fax machine, copier, etc.).

**Response:** 5 work stations (including computers and chairs), 1 printer/fax/scanner; Refer to RFP page 4 for more information

12. What is the Facility's policy regarding the cost of care for pre-existing conditions?

**Response:** County does not have a policy on the cost of pre-existing conditions. All patients are treated for their complaints, if medically indicated.

13. Does the County utilize telemedicine services? If so, what telemedicine services are currently provided?

**Response:** No

14. Please provide a list of currently utilized off-site specialty providers and outpatient providers.

**Response:** All off-site specialty providers are utilized depending on availability and willingness to see patients. The current list of County providers will be provided to the awarded bidder.

15. Are any specialty consults provided at the hospital? If so, which one(s)?

**Response:** No

16. Dialysis:

a. During the past two years, how many inmates required dialysis?

**Response:** None

b. How many inmates are currently dialysis patients?

**Response:** None

c. Are dialysis services provided on site or off site?

**Response:** Yes, Off-site

d. Please identify the on-site and/or off-site dialysis provider.

**Response:** N/A

e. How much has been spent annually on dialysis over the past two years?

**Response:** N/A

17. Which discipline/credential person conducts the intake screening (e.g., RN, LVN, EMT, Correctional Officer)?

**Response:** Currently this is being conducted by correction officers but the County is looking to the provider to possibly assume these duties. County requests providers to present their best proposal.

18. Which discipline/credential conducts the 14-day health assessment (e.g., RN, Mid-level Provider, Physician)?

**Response:** Mid-level and/or Physician

19. When are PPDs implanted—during intake or during the 14-day health assessment?

**Response:** During intake

20. Medication Administration:

a. How many med passes are currently conducted daily?

**Response:** Three

b. Which discipline(s) conducts med passes (e.g., CMT, LVN, RN, etc.)?

**Response:** RFP Indicates LVN or higher

c. How many med carts are utilized per med pass?

**Response:** Three

- d. How long does the average med pass currently take to complete?

**Response:** 4 hours

- e. Does the Facility currently utilize an electronic Medication Administration Record (eMAR)? If so, please identify the eMAR software program.

**Response:** No

- f. Is there a Keep-on-Person (KOP) policy at the Facility?

**Response:** No

- g. What is the Facility's policy on providing medication to inmates upon discharge?

**Response:** On case by case basis on the order of the physician

21. Electronic Medical Records:

- a. Is there an Electronic Medical Record system currently in use? If so, please identify the EMR by name including application and version.

**Response:** Yes. Practice Studio

- b. RFP section II.6 indicates that the Contractor is responsible for maintaining electronic medical records. Is the County providing the EMR or is it the responsibility of the Contractor to provide an EMR with their proposal?

**Response:** Existing system can be used

- c. Please identify the current Jail Management System (JMS) at the Facility.

**Response:** AS400/JALAN

- d. Will the Facility's IT infrastructure support EMR installation, or will additional cabling and drops be required?

**Response:** Current infrastructure should suffice

- e. Who will be responsible for additional cables/drops, if required—the County or the Contractor?

**Response:** This should not be required

- f. Will internet connectivity be available to the Contractor?

**Response:** Yes

- g. Does the Facility currently have wireless capability?

**Response:** Yes. Limited Capability.

h. What is the County's expectation for a "go live" date for the EMR system?

**Response:** The existing system is already in place

22. Pharmacy Statistics: Please provide the following information for the past two years:

a. Number of inmates on medication(s) per year

**Response:** 1680 = average of 135 per month

b. Number of inmates on psychotropic medication(s) per year

**Response:** 494 = average of 41 per month

c. Number of inmates on HIV/AIDS medication(s) per year. Number of inmates on Hepatitis medication(s) per year

**Response:** Approximately 18 for HIV and Hepatitis medications

d. Number of inmates with diabetes

**Response:** 205 per year = average of 17 per month

23. Are pharmacy costs a part of this RFP since Yuba County awarded a pharmacy RFP last year?

**Response:** Yes. Pharmacy costs are part of this RFP. The RFP for pharmacy services last year has not yet been executed.

24. Are there currently any on-site specialty clinics being conducted? If so please identify. Provider name and contact information. Frequency of clinic.

**Response:** No

25. On-site Service Statistics: Please provide statistical data for the past three years by facility regarding **on-site** services such as but not necessarily limited to:

a. Numbers of inmates evaluated by psychiatry

**Response:** Telepsych is utilized

b. Number and volume of chronic care visits by type

**Response:** Information not available

c. Number of on-site clinic visits by type (e.g., OB/GYN, orthopedics, ophthalmology, cardiology, etc.)

**Response:** Information not available

d. Telemedicine encounters by specialty

**Response:** Telepsych 605 per year

26. Off-site Service Statistics: Please provide statistical data for the past three years by facility regarding **off-site** services such as:



Number of ambulance transfers by facility, All non-ambulance transfers, All 911 transfers, All life flight/helicopter transfers, Number of inpatient days, Average hospital length of stay, Number of outpatient visits by provider type (including optometry), Number of one-day surgeries by type, Number of off-site radiology exams by type (e.g., CT scan, MRI etc.)

**Response:** Due to the sensitive nature of this information, the County will discuss this information with the awarded bidder.

27. Expenses: Please provide the following information for the past two years:

a. Total psychotropic medications costs

**Response:** 2015 \$83,000; 2016 Not available

b. Total HIV/AIDS medications costs

**Response:** 2015 \$39,500; 2016 Not available

c. Total inpatient hospitalization bed days costs

**Response:** This responsibility will be negotiated with the awarded bidder. Proposals should indicate if this cost is included in their proposal.

28. Methadone:

a. Is methadone provided to any patients other than pregnant females?

**Response:** Yes. Patient's may continue on methadone at their own cost.

b. Is methadone being provided on site or off site?

**Response:** Dropped off by off-site clinic

c. Who is the local methadone provider?

**Response:** Aegis and the Methadone clinic

29. RFP section III.D: Please clarify the pricing guidelines for both options regarding the cap of \$15,000 and \$10,000. Is this cap a total annual cap, an annual per inmate cap, or a per occurrence cap?

**Response:** Per occurrence

30. Catastrophic Financial Capitation:

a. Given the recent changes in the Hepatitis C treatment protocol have created significant unpredictability in the cost of this treatment, would the County be willing to either:

i. Apply a specified annual limit to the Contractor's financial responsibility for the cost of Hepatitis C treatment; or

ii. Allow the Contractor to pass through to the County the actual costs associated with Hepatitis C treatment? (carve out)

- b. Given the unpredictable costs associated with hemophilia replacement factors for the treatment of blood disorders (and also the infrequent need for such treatment in a jail setting with a more transient population), would the County be willing to:
  - i. Allow the Contractor to pass through to the County the actual costs associated with Factor medications? (carve out)

**Response:** Final decision on cost transfer will be negotiated with the awarded provider

31. ICE Detainees:

- a. To what extent will the ICE detainees' health services and expenses impact the awarded Health Services Provider?

**Response:** Care and treatment is be handled the same as other detainees. Certain treatments and case management will require approvals from ICE. It is the County's expectation that the Contractor will coordinate with ICE as necessary.

- b. Will the awarded provider be required to meet ICE standards?

**Response:** Yes

- c. If required to meet ICE standards, does the contract with ICE require the 2008, 2011, or 2016 version of Performance Based National Detention Standards (PBNDS)?

**Response:** 2000

- d. Will the costs for services to these ICE detainees be the awarded Contractor's responsibility or will they be a pass through?

**Response:** ICE pays the medical costs for their detainees. .

32. What is the anticipated award date and start date for the new contract?

**Response:** Early May

33. Will there be an opportunity to ask additional questions?

**Response:** No

34. Regarding RFP Exhibit E, the listed required limits for Professional Liability Insurance are markedly higher than what might typically be considered the industry standard. Industry standard for a contract of this size would generally be considered \$1M per occurrence and \$3M in the aggregate. The limits as currently listed will result in significantly higher operating costs for all Proposers and, as a result, a higher cost to the County. Would the County consider discussion regarding Professional Liability Insurance requirements more in line with industry norms?

**Response:** Bidders are requested to submit their insurance coverages for County review. Final required coverages may be negotiated with awarded bidder.